

**Dynalab, Inc.**

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Date: 3/10/10

To whom it may concern,

Supplier Six Sigma, LLC completed a series of 2 hour process improvement workshops for our core staff of engineers over a five week period. They were flexible in conducting the class on Friday mornings to accommodate our three shifts- which was a critical factor for offering the training.

They also trained our team leaders on a Saturday which helped reduce our training impact on production.

The instructor was able to facilitate discussions with all the students and obtain engaging debate on several topics.

The workshops focused on Teams, Leadership, 5S, 8 Wastes and Problem Definitions. These were very important to our business as we wanted our team to be able to identify opportunities for improvement and know how to solve problems.

Our staff felt like these workshops would be very effective in facilitating future improvement to our bottom line and customer satisfaction.

I would recommend Supplier Six Sigma, LLC to any business looking for very powerful, engaging and effective process improvement training.

Sincerely,

A handwritten signature in black ink, appearing to read "Craig S. Reiselt". The signature is fluid and cursive, with a long horizontal stroke extending to the right.

Craig S. Reiselt  
Director of Manufacturing  
Dynalab, Inc.