



Hägglands Drives, Inc.
2275 International Street
Columbus, OH 43228 USA
Phone: (614) 527-7400
Fax: (614) 527-7401
www.hagglunds.com

Date: 8/20/09

Supplier Six Sigma, LLC demonstrated great leadership and project management skills in completing our ISO 9001 certification process with our registrar and with their ongoing internal auditing of our business. The project was facilitated at a pace compatible with our business, budget and available resources. This was a major factor for us as a small business.

They also coached us through all the ISO 9001 terms and terminology. We knew very little about ISO when we contracted with them. We have come a long way since certification.

The team is very knowledgeable about the standard and business improvement and also understood our business and our industry very well.

Supplier Six Sigma, LLC also coached our internal associates in the ISO 9001 process so that they could maintain the system on an ongoing basis.

This was a very strategic project for our business and they were able to get it done for us on time, on budget and successfully!

I would recommend Supplier Six Sigma, LLC to any business looking for a quick and effective solution to their business problems.

Sincerely,

Jay Hucek
Production Controller